

A YEAR AT THE NAVIGATION CNTR



On-Site Services

Low-barrier Emergency Shelter

- Daily, 6 p.m. - 7 a.m.*
- 80 single adults
- Case Mngt + Support

*8 severe weather ops since Nov. 2025

Public Daytime Drop-in Center

- Weekdays, 8 a.m. - 5 p.m.
- On-site Partners
- Resource Navigation
- Public Amenities (e.g. Showers)



On-Site Partners

Anchor Partners:

- Mercy House
- Suitcase Clinic
- Strength In Peers
- Community Paramedics

Rotational Partners:

- Stone Haven
- Sentara Health
- Community Svcs. Board -
Permanent Supportive Housing



Anchor Partners Have An Assigned Office

Shelter Stats

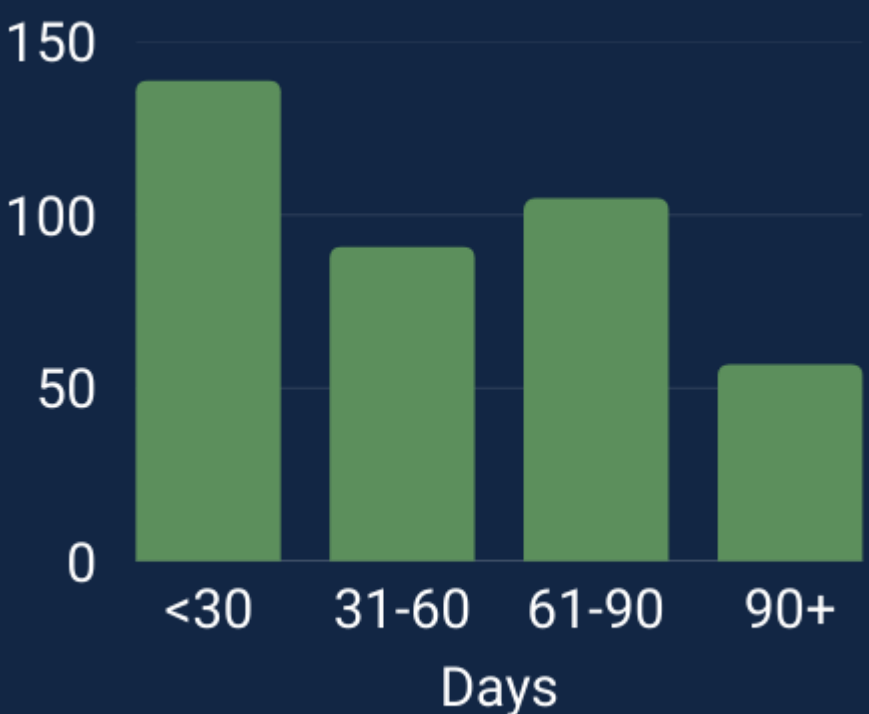
Jan. 01 - Dec. 31,
2025

392 Guests

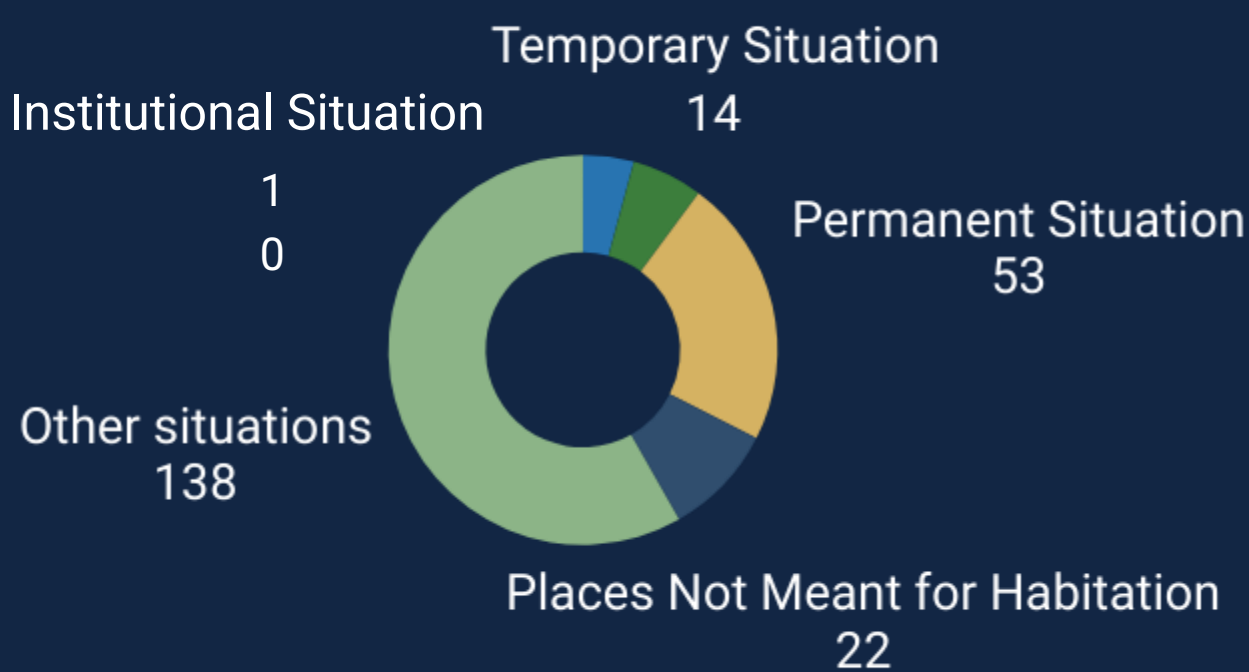
Unique Guests Served in Overnight Shelter



Duration of Stay at Shelter



Where the Client Exited to After Their Stay



Locality of Last Residency

- Harrisonburg- 227
- Rockingham- 94
- Out of State- 15
- Staunton- 13
- Waynesboro- 9
- Shenandoah- 7
- Other- 27



Drop-in Center Stats

Jan. 01 - Dec. 31,
2025

245 Drop-In Participants



Unique individuals who
used the drop in center

1,174 Sessions



Total number of drop
in center sessions



A *Community* **Resource**

- Reentry Fairs
- Coalition Meetings
- Partner Space Use
- Crisis Intervention Team (CIT) Tours
- Student and University-related Events
- HPD Training
- Community Learning
- Job Connections



Challenges

- **On-site Meal Services**
- **Community Capacity**
- **Public Perception of Issue & Policy Shifts**

Q&A



Thank you for having us.

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**Visit us at 1111 N. Main St.
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